



MAYO CLINIC
HEALTH SYSTEM

COMMUNITY REPORT

Waseca
2018



HIGHLIGHTS

Improving quality, safety and patient experience outcomes

- Expanded family medicine by adding providers and appointment options that offer patients improved access to primary care services.
- Completed 271 baseline concussion tests in Waseca High School, 420 students at Waseca Intermediate School, 138 for Janesville-Waterville-Pemberton Schools and 60 for the Janesville-Waterville-Pemberton youth football. Also administered 28 post-concussion follow up ImPACT tests.
- Demonstrated overall quality of care through a successful Joint Commission triennial survey.
- Embedded appointment schedulers into clinic departments to improve access and communication for patients.
- Added clinic ear, nose and throat (ENT) services and procedures. Plastics and ENT services for biopsies or lumpectomies for adult patients are also available.
- Reintroduced audiology services at the clinic with the expanded offering of retail services which include selling and fitting hearing aids and hearing devices.
- Welcomed two new nurse practitioners in family medicine and one new surgeon.



CONNECTIONS

Connecting with our community

- Partnered with Waseca High School for our fifth year of High Step Academy, giving students experience with both clinical and non-clinical departments.
- Partnered with area colleges for students completing clinical hours in nursing, physical and occupational therapy, radiology, laboratory and social work.
- Provided more than \$800,000 through our Waseca Charity Care program, which provides local access to care for all, regardless of ability to pay.

THE NUMBERS

Modernizing facilities

- Implemented a state-of-the-art CT scanner in the Radiology Department for an improved patient experience. It has increased table weight capacity, faster diagnoses and increased safety with lower radiation dosage.
- Installed a Medivator in surgical services which is a high-level disinfecting scope cleaning machine to allow more effective elimination of new bacteria that have become an emerging threat to public health.
- Upgraded parking lot curb and sidewalk to increase safe access to medical center.
- Added medication dispensing unit to procedure room for immediate access to medications needed during a procedure.
- Installed a new medical supply inventory management system which allows staff to concentrate more time on patient care.



- Invested and participated in health and wellness programs including Waseca Area Neighborhood Service Center Food Shelf, Relay for Life, Discover Waseca Careers, Waseca County Fair, Waseca Early Childhood Fair, Taste of the Farm and others.
- Involved with community groups such as Waseca Rotary Club and Waseca Chamber of Commerce.

28,600
CLINIC
VISITS

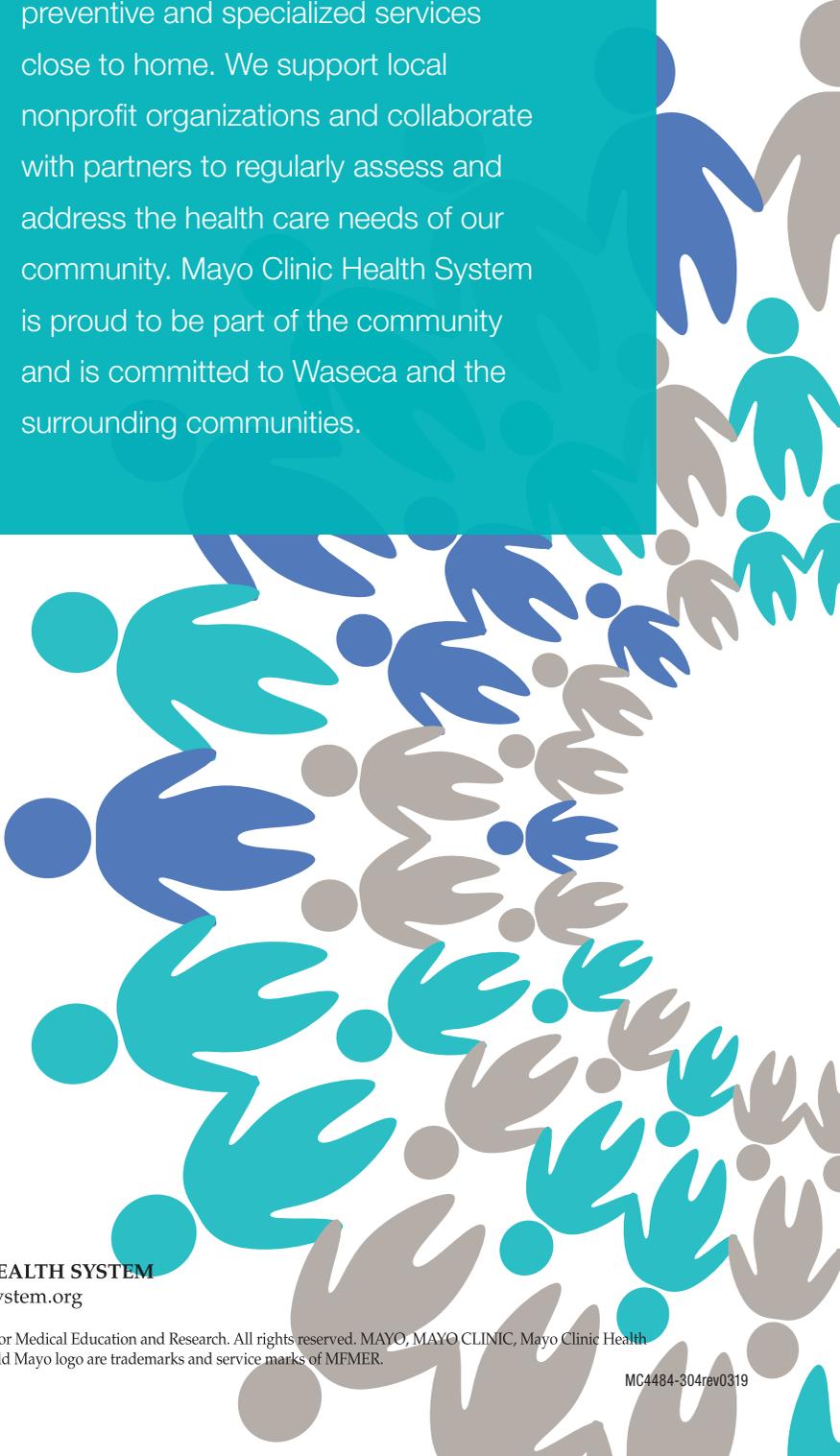
4,500
EMERGENCY
DEPARTMENT
VISITS

400
PROCEDURES
AND
SURGERIES

400
HOSPITAL
INPATIENT
DAYS

2,120
TRANSITIONAL
CARE PATIENT
DAYS

1,100
VOLUNTEER
SERVICE
HOURS

A large graphic of stylized human figures in teal, blue, and grey, holding hands in a circle, forming a ring that curves around the text box.

Mayo Clinic Health System serves communities by providing routine, preventive and specialized services close to home. We support local nonprofit organizations and collaborate with partners to regularly assess and address the health care needs of our community. Mayo Clinic Health System is proud to be part of the community and is committed to Waseca and the surrounding communities.

MAYO CLINIC HEALTH SYSTEM
mayoclinichealthsystem.org

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