

Orientation Posttest

Name _____

Date _____ Department _____

1. Which of the following is the mission of Mayo Clinic and Mayo Clinic Health System?
 - a. To improve value, optimize the system and provide superior service
 - b. Mayo Clinic will provide an unparalleled experience as the most trusted partner for health care.
 - c. To inspire hope and contribute to health and well-being by providing the best care to every patient through integrated clinical practice, education and research.
 - d. Continuous improvement, service, teamwork, innovation, balance and financial integrity

2. Which of the following is the primary value of Mayo Clinic and Mayo Clinic Health System?
 - a. The needs of the patient come first
 - b. Continuous improvement, service, teamwork, innovation, balance and financial integrity
 - c. To improve value, optimize the system and provide superior service
 - d. To inspire hope and contribute to health and well-being by providing the best care to every patient through integrated clinical practice, education and research.

3. Concerns about patient safety or quality of care can be reported to which of the following?
 - a. Your supervisor
 - b. Your manager
 - c. Your administrator
 - d. The Compliance Hotline
 - e. Joint Commission
 - f. Any of the above

4. True or False: Commitment to Safety includes all areas of Mayo: both patient care and non-patient care.

5. Diversity and inclusion priorities for Mayo Clinic include which of the following?
 - a. Provide high quality, culturally appropriate care in a welcoming environment to all patients
 - b. Increase the diversity of Mayo Clinic patient population
 - c. Identify and eliminate health disparities; become a national leader in the science and promotion of health equity
 - d. All of the above
 - e. None of the above

6. Hand hygiene includes the use of:
 - a. Waterless alcohol-based hand rub
 - b. Soap and water
 - c. Both of the above
 - d. Neither of the above

7. The **R.A.C.E.** procedure teaches you how to safely respond to a fire. Circle the four items that R.A.C.E. represents.
- a. Run
 - b. Rescue anyone in danger
 - c. Clear exits and corridors
 - d. Confine the fire
 - e. Pull the alarm
 - f. Evacuate or extinguish the fire if possible

8. True or False: Identification badges must be worn at all times during work hours on the upper quadrants of the torso with the picture clearly visible.

Please turn in the completed test to Medical Staff Office, Wishart Bldg., 1st floor.