



MAYO CLINIC
HEALTH SYSTEM

PATIENT ACCOUNT SERVICES

Albert Lea

507-377-6800

1-866-581-9151 (toll-free)

Austin

507-433-8848

1-888-609-4065 (toll-free)

Cannon Falls

507-263-4221

Lake City

651-345-1150

Owatonna and Faribault

507-451-0826

1-866-273-9676 (toll-free)

Red Wing

651-385-3391

1-866-297-9215, ext. 3391 (toll-free)

PATIENT PAYMENT OPTIONS CHARITY CARE

Alternative options for managing health care costs

MAYO CLINIC HEALTH SYSTEM

mayoclinichealthsystem.org

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MC0000-000rev0813

ASSISTANCE PAYING YOUR BILL

Mayo Clinic Health System realizes most medical expenses are unexpected. It is important to let us know as soon as possible if you are having difficulty paying your bill. We will work with you to create a reasonable payment program to fit your needs. This can include a monthly payment plan or a financial assistance program.

PAYMENT OPTIONS

Payment Plan

Please contact Patient Account Services to set up a payment plan of up to 10 months. Extended payment plans are available based on your income and financial need. Please contact Patient Account Services for more information.

Medical Loan Program

In addition, some Mayo Clinic Health System sites can offer you a medical loan program through our lending partner. Patient Account Services can assist you in the application process.

FINANCIAL ASSISTANCE PROGRAM

Financial Counseling

Mayo Clinic Health System provides free financial counseling if you are uninsured or experiencing difficulty paying your medical bills. This includes pre-service counseling, explaining payment options, evaluating your financial need and informing you of government assistance funding.

Charity Care Program

Mayo Clinic Health System provides financial assistance to patients based on income, assets, family size and employment status. We will provide you with an application to complete and return. Your financial situation will be reviewed and we will determine if assistance is appropriate for you.

After you have applied and been approved for a discount, Mayo Clinic Health System will make the appropriate adjustment to your account. You will then be billed for any remaining balance.

If you have questions, please contact us via telephone at your site's number listed on the back of this brochure. We accept cash, checks and all major credit cards for payment of your statement.

For your convenience, you can pay your bill online at mayoclinichealthsystem.org, or billpay-rw.mysecurebill.com for Red Wing.